



South
11939 Manchaca Rd
Austin Texas 78748

North
11002 Metric Blvd. Ste A
Austin Texas 78758

Linen Rental & Return Instructions

- Please **DO NOT** attempt to wash our linens.
- Make sure that all linens are **shaken free** of loose items (i.e. Rose petals, confetti, excess food, glitter, etc.)
- Do **NOT** place damp or wet linens in the bags provided. Please let cloths **air-dry** before you place them in the bag. This will avoid getting mildew on the linen and damaging. Replacement charges (3x the rental rate) will apply if the linens are damaged due to failure to comply with these instructions.
- **Your linens may vary slightly in color from one another:** Linens are added to our stock at different times, or may be from different dye lots (from our Manufacturer). These color variations are not defects and no refund or other Consideration shall be made for these situations.
 - **You are responsible** for the linens once you are in possession of them. It is **YOUR** responsibility to return the linens in the same condition that you received them, Except for normal soiling. Normal soiling is food, beverage, and other consumable stains. This does **NOT** include wax, ink, holes and/or other unusual damage.
 - Upon receiving the items it is **YOUR** responsibility to inspect and count the Linens. You **MUST** notify PE, **PRIOR** to your event, of any damages to your Rentals. Linens that are returned damaged are assumed to have been damage free unless otherwise noted.
- **Return our hangers**, or be prepared to pay a replacement fee of \$1.50 **PER** hanger.
- **Make sure that all the linens are returned in the colored bags provided.** If the bags are not returned there will be a replacement fee of \$20 PER bag due when the rentals are returned.
- **Make sure that all the chair ties are returned in their as rented condition.** Chair ties **MUST** return **UNTIED**, or a post rental charge will apply.